



JOB DESCRIPTION

Job Title:	Food Service Staff
Department/Location:	Visitor Services
Reports to:	Food Service Manager
Fair Labor Standards Act Status (FLSA):	Non-Exempt, Hourly
Employment Status:	Seasonal
Revision Date:	February 19, 2014

JOB SUMMARY

A Food Service employee is required to serve food to Zoo guest as well as help with basic food preparation. Food Service employees will rotate shifts throughout various Zoo locations.

PRIMARY FUNCTIONS AND RESPONSIBILITIES

- Basic food preparation.
- Operate point of sale cash register and handle cash transactions.
- Provide excellent customer service.
- Maintain clean and safe environment in food service areas throughout the day.
- Other duties as required.

SECONDARY FUNCTIONS

- Promote Zoo initiatives and act as a knowledgeable resource for guests.

JOB QUALIFICATIONS

Position Supervises: N/A

Required Knowledge and Competencies:

- Positive and friendly attitude.
- Excellent customer service skills.
- Strong math skills.
- Flexible to hour changes and open to doing various tasks.

Education and Experience:

- 1+ years' experience in food services or related industry.

Certification/Licensing: N/A

WORKING CONDITIONS

- Able to stand for extended lengths of time.
- Able to lift heavy objects.



- Exposure to weather extremes, including cold and/or hot temperature variances.

PHYSICAL REQUIREMENTS

	NOT REQUIRED	OCCASIONALLY (33%)	FREQUENTLY (66%)	CONTINUOUSLY (100%)
Standing				X
Walking				X
Sitting		X		
Lifting				X
Carrying				X
Pushing				X
Pulling				X
Climbing		X		
Balancing				X
Stooping				X
Kneeling		X		
Crawling		X		
Reaching			X	
Handling				X
Speaking				X
Hearing				X
Seeing				X
Color Vision	X			
Depth Perception				X

APPLICATION INSTRUCTIONS

Please submit application, cover letter, and resume to Ben Jackson, Food & Restaurant Manager at Friends of Henry Vilas Zoo: ben@vilaszoo.org